

WI Family Strengthening Helpline YTD 2018 Call Total

TYPE OF CALLS

LOCATION	NO. CALLS	DV	SA	AIM/BOF	PROVIDER	OTHER	TELEMARKETER	POLICE
REGION 1	9	2	0	0	0	7	0	0
REGION 2	6	2	0	0	1	3	0	0
REGION 3	11	4	0	0	5	2	0	0
REGION 4	57	25	0	0	4	17	10	1
REGION 5	6	0	0	0	2	4	0	0
OUT OF STATE	11	4	1	0	2	4	0	0
TELEMARKETER	13	0	0	0	0	0	13	0
UNKNOWN	1		1					
TOTAL	114	37	2	0	14	37	23	1

TOTAL CALLS 114

ETHNICITY

LOCATION	HMONG	WHITE	BLACK	HISPANIC	BURMESE	OTHER
REGION 1	5	1	0	1	0	2
REGION 2	3	1	0	0	0	2
REGION 3	8	3	0	0	0	0
REGION 4	21	3	1	2	2	28
REGION 5	4	2	0	0	0	0
OUT OF STATE	7	1	0	0	1	2
TELEMARKETER	0	0	0	0	0	13
UNKNOWN						1
	48	11	1	3	3	48

TOTAL CALLS 114

LANGUAGE

LOCATION	HMONG LAN	ENGLISH	SPANISH	BURMESE	OTHER/UNKNOWN
REGION 1	4	5	0	0	0
REGION 2	2	3	0	0	1
REGION 3	3	8	0	0	0
REGION 4	19	28	2	0	8
REGION 5	2	4	0	0	0
OUT OF STATE	4	7	0	0	0
TELEMARKETER	0	13	0	0	0
UNKNOWN					1
	34	68	2	0	10
	TOTAL CALLS				114

GENDER

LOCATION	FEMALE	MALE	UNKNOWN
REGION 1	5	4	0
REGION 2	4	1	1
REGION 3	10	1	0
REGION 4	37	3	17
REGION 5	3	3	0
OUT OF STATE	10	0	1
TELEMARKETER	0	0	13
UNKNOWN			1
	69	12	33
	TOTAL CALLS		114